iX8

Digital Mailing Solutions

Quadient iX8 Series Franking System

Mail centre operations reimagined

The future of high-volume franking. The most intuitive, user-friendly franking machine ever made for businesses that process high volumes of mail, combining professional performance with effortless usability.

EXPERIENCE
A rich history of world-class leadership

PROVEN RESULTS
97% customer satisfaction rate

EXPERTISE
7 trillion personalised experiences annually

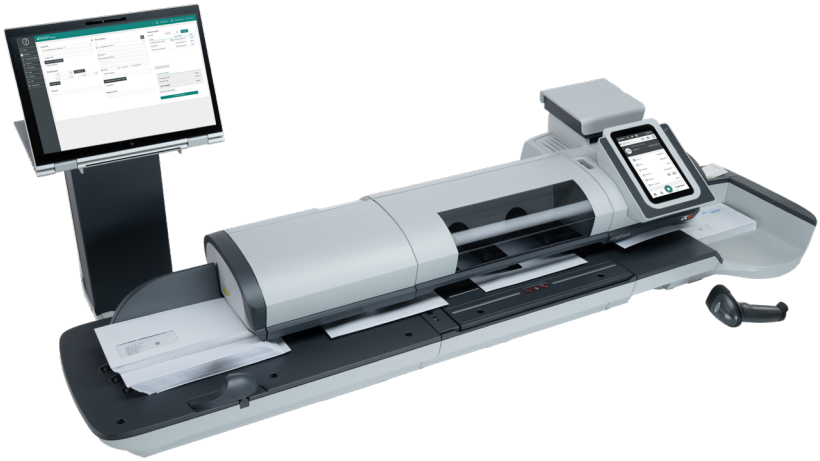
BACKED BY THE EXPERTS
Gartner, IDC, Forrester, and Aspire

Meet the Quadient iX8

Built for demanding mail centres. The only franking machine designed with the operator in mind. The iX8 is a durable, high-performing system that enables you and your team to save time, prevent costly errors, and deliver a polished, professional image with every envelope and parcel.

Easy to navigate and operate

A colour smartphone-inspired interface and intuitive navigation makes sending mail as simple as sending a text. The touchscreen provides more space and less scrolling, for faster processing right at your fingertips.



Accelerate productivity

The advanced auto feeder automatically adjusts to accelerate the processing of mixed mail. The dynamic scale offers the most flexible weighing capabilities in this market segment with multiple weighing modes, including modes for batch processing and daily mail. Enable weighing features such as stack weighing and piece-by-piece for regular mail and oversized items.

Secure and compliant

The iX8 meets the latest Royal Mail data and security management requirements. Print the latest barcodes using Royal Mail's latest Mailmark® mailing technology, including Royal Mail Special Delivery Guaranteed® and Signed For® services, directly on the envelope. No need for add-on software or external apps.

Thoughtfully engineered

The iX8 is sustainably engineered with a long-lasting print engine that lasts the life of the machine. Job favorites, dynamic weighing, and on-the-fly postage calculation are just some of the features and benefits that will help your mail centre increase profitability, efficiency, and quality to maximise ROI.

The iX8 at a Glance

- Ideal for high-volume mailers (up to 1250 letters/day)*
- Unique 7.5" vertical touchscreen
- Mailmark® Franking Technology
- Processing speeds up to 150 letters per minute
- Dynamic weighing speed up to 90 letters per minute
- Feeder adjusts automatically for mixed mail
- Powered by S.M.A.R.T. Shipping, Mailing, Accounting, Reporting, Tracking Software

*Recommended usage is 750 letters per day

Your all-in-one mailing solution

The iX8 combines innovative design with powerful features to deliver ease of use with maximum throughput.

S.M.A.R.T. ONLINE

Consolidated view of mailing and shipping activities

Compare services, manage budgets, and generate reports, all from a single application and dashboard.

VERSATILE

Large weighing platform

Process large post and parcels without blocking the display. Stack and oversized weighing capabilities accelerate mixed-mail processing.

PRODUCTIVE

Hands-free mixed-mail feeder

Process up to 175 letters per minute with the integrated sealer. Feeder automatically adjusts during processing to accommodate varying envelope sizes, reducing the number of start and stops.

TIME AND COST-SAVING

Royal Mail Mailmark® Technology

Get postage savings for 1st and 2nd class services. The unique Quadient OLS system keeps tariffs, firmware, and slogans always up to date.

CONTEMPORARY DESIGN

Colour 7.5” vertical touchscreen

Drop-down menus, pop-up, and sliding keys make navigation and operation easy even for new users. Just touch and frank.

EFFICIENT

Dynamic scale and multiple weighing modes

Keep mail flowing!

CONNECTED

High-speed LAN connection

Receive automatic updates for software, low ink, and system alerts.

S.M.A.R.T. Online combines convenience, cost savings, and control into one intuitive platform. Send your parcels and letters from one easy-to-use online mailing and shipping solution. Save time, money, and significantly reduce trips to the post office.

- Print postage and Royal Mail shipping labels directly from your desktop
- Track your mail and parcel activity in real time in one single dashboard
- Create cost centers and reports to track your postage and shipping spend
- Manage multiple users efficiently

The iX8 Series Franking System with S.M.A.R.T. will revolutionise your mail centre operations.

SPECIFICATIONS

User interface	7.5″ Colour touchscreen
Screen orientation	Vertical

FEEDING / ENVELOPES

Fast start	Standard
Franking speed (dynamic weighing mode off)	Up to 150 letters/min
Franking speed (dynamic weighing mode on)	Up to 90 letters/min
Letter feed	Fully automatic
Letter thickness (max in mm)	16 mm
Minimium envelope dimensions (length x height)	5” X 3″
Maximum envelope dimensions (length x height)	15” X 13”
Franking label operation	Integrated label dispenser
Automatic envelope sealer	Standard
Seal only mode	Standard

FRANKING

Print technology	Ink-jet (fast drying)
Specification	Mailmark®
1D barcodes	Standard
PPI prints	Standard
Ad-slogans	10
Favorites	9
Shipping solution bundled	S.M.A.R.T. Online

SCALES

External scales	3kg, 5kg, 8kg, 10kg, 35kg
Dynamic scale	Optional

ACCOUNTING

Number of accounts	Up to 500
S.M.A.R.T. Essential software for shipping services	Optional

Fuel stronger business communications with leading edge technology and simple navigation.

Contact a Quadient representative to learn more or get a demo.

WEIGHING MODES

Piece-by-piece	Standard
Dynamic weighing with format detection (only with dynamic scale)	Standard
Batch mode (only with dynamic scale)	Standard
Get weight	Standard
Stack weighing	Available

ONLINE FUNCTIONS

Automatic Royal Mail tariff updates	Standard
Automatic software updates	Standard
Remote support functions	Standard
Knowledge base access	Standard
Auto-ink	Standard

NETWORK CONNECTION

TLS level	1.3
DHCP	Standard
Manual configuration	Standard
LAN	IPv4 and IPv6
Proxy	Standard

PORTS

LAN	Standard
USB (stick, printer)	Standard
WiFi	Optional

ACCESSORIES

Barcode scanner	Optional
Label printer	Optional
Scale stands	Optional
Sealing fluid	Optional

SYSTEM DIMENSIONS

iX8 (in mm)	1154L X 448W x 379H
Weight	27,3kg
iX8 with dynamic scale (in mm)	1595L X 451W x 379H
Weight	39,2kg

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